

Edwin Haven Bed & Breakfast – Dog sitting/walking service
5 Edwin Street, Amble, NE65 0EF, 01665 479644/07985028831
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Dog Sitting/Walking Terms and Conditions

This service is designed to give you a few dog-free hours each day while you are on holiday to visit an attraction, attend an event or eat in a restaurant where dogs are not allowed – so you can enjoy all the many attractions Northumberland has to offer. In order to use this service, we ask you to sign a contract accepting our terms and conditions and agreeing to pay the relevant fees - £5 per hour for dog sitting; plus an additional £5 for dog walking.

If we are dog-sitting, we will not leave your dog unattended at any time, but will engage him/her in play, cuddles or just quiet time sitting on the sofa, until you return. So you can relax and enjoy yourselves, secure in the knowledge your four-legged friend is having a good time too. We ask you to please ensure your dog has been toileted and exercised before you drop them off with us for dog-sitting.

If we also walk your dog during their time with us, we will undertake to spend at least 30 minutes outside with them enjoying the green spaces around Amble. We will never let your dog off the lead but will allow them time to potter and explore and, of course, do their business as required! (NB: Please let us know if you would like us to spend less time walking your dog.)

During extreme weather (thunderstorms, gales, excessive heat), we may not be able to do an extensive walk with your dog, but we will attempt to do a shorter excursion to allow your dog to relieve himself, if possible.

We expect your dog(s) to be friendly and (mostly!) well behaved. However, we reserve the right to stop walking a dog if s/he shows aggression to people or other dogs. We will also stop walking a dog that shows signs of lameness or illness.

In the highly unlikely event of illness or injury to your dog(s) while in our care, we will seek veterinary treatment and act on the advice of the vet to ensure your dog(s) get whatever immediate treatment is required. We will contact you as soon as possible after the event and keep you updated frequently until you are able to return and be reunited with your dog(s).

Bookings for dog sitting/walking need to be made a minimum of 24 hours in advance, by completing the relevant booking form. Please be considerate and give us as much notice as possible if you wish to cancel any bookings. In exceptional circumstances, we may not be able to offer the dog sitting/walking service even with 24 hours' notice. You will be informed of this at the time, with our apologies, and we will try to arrange an alternative date/time with you, if possible.

The dog sitting/walking service is usually offered during the hours of 12.30pm to 11.30pm each day. We may be able to offer additional time, outside the normal hours, if required – please discuss your needs with us and we will do our best to accommodate you. We will dog-sit/walk for you up to a maximum of 5 hours each day, giving you plenty of time to enjoy your excursion.