

This access statement does not contain personal opinions as to our suitability for those with particular needs, but aims to accurately describe the facilities and services that we offer all our guests.

## **Access Statement for Edwin Haven Bed and Breakfast**

### Introduction

Edwin Haven B&B is located in the small town of Amble on the Northeast Coast in the county of Northumberland. The property is in a quiet residential street, close to the town centre. Parking is on the street but may not always be available immediately outside the B&B. We are within walking distance of local restaurants and shops (5-10 minutes) and the Amble harbour and sea-front (15-20 minutes).

The house is over 100 years old and, whilst we aim to meet the needs of all our guests, there are some features that might make access difficult for people with limited mobility and/or wheelchair users. In particular, the staircase is fairly steep and has a relatively narrow tread. There is no lift facility. We also allow dogs in the bedroom and sitting/dining room and, although we clean the rooms thoroughly in between guests, people with a severe pet allergy may not want to use rooms where dogs have been.

We offer one en suite double bedroom on the first floor – maximum two people - and private use of a dining/sitting room on the ground floor. We are an adult only establishment.

We are a very dog-friendly establishment! We welcome all friendly, clean, well behaved dogs – maximum of two - including assistance dogs, of course. We provide dog beds, bowls, toys, blankets, towels and occasionally the odd dog treat (with your permission)! Dogs are allowed in the sitting/dining room and bedroom, but you must keep them under control at all times. Sorry, but any serious breakages or damage must be paid for. We offer a dog sitting/walking service for guests. Please see our Dog Sitting/Walking Terms & Conditions and Sample Contract for further details.

We look forward to welcoming you. If you have any queries or require further information, please phone on 01665 479644 or 07985 028831 or email [edwinhavenbandb@yahoo.com](mailto:edwinhavenbandb@yahoo.com).

Our website provides pictures of our accommodation and further information about the services that we provide – [www.edwinhavenbandb.uk](http://www.edwinhavenbandb.uk).

### Pre-arrival

We are located in a residential street just off the main A1068 coast road that runs through Amble. For full details and maps of how to find us, please see the Directions section of our website.

Travelling by Train – the nearest train station is at Alnmouth, about 4 miles from Amble. Services connect to Newcastle upon Tyne (to the South) and Edinburgh (to the North), and beyond. Local taxis or buses can bring you to Amble.

There are two main bus routes through Amble:

- X18 – From Newcastle upon Tyne to Berwick upon Tweed (via Morpeth, Amble, Alnwick and Seahouses). This bus stops in Alnmouth, but not directly at the train station. You will need to walk from the train station to the nearest bus stop.
- X20 – From Newcastle upon Tyne to Alnwick (via Ashington, Widdrington and Amble). This bus stops at Alnmouth Train Station.

Details of routes, ticket prices and timetables can be found on the Arriva website: [www.arrivabus.co.uk](http://www.arrivabus.co.uk).

There are a number of local taxi services, we can provide details and make bookings for you, if required.

### Arrival and Car Parking

You can access the accommodation from 3pm (15.00) on your arrival day. It helps if you can advise us of your estimated arrival time, so we can ensure everything is ready and we are here to welcome you.

Parking is on the street, but may not always be available immediately in front of the B+B.

We can assist with luggage.

### Main Entrance

There is one step up over the threshold from the path (accessed through a gate) to a small entrance lobby.

The front door is normally locked, so please ring the bell or knock when you arrive.

We will be pleased to show you around the accommodation on arrival.

### Hallway/Stairs

The small lobby has a wooden floor.

There is no seating.

There are 16 stairs up to a small landing, and then one further step up to the right to access the bedroom/bathroom suite.

There is one handrail on the right hand side as you go up the stairs.

The stair tread (“going”) is relatively narrow (at 200mm).

The stairs are carpeted.

There is plenty of natural light from the window on the landing.

### Bedroom

The bedroom with en suite bathroom is on the first floor, accessed via the main staircase. The bedroom is carpeted.

The bedroom is centrally heated, and the radiator has a thermostat that can be adjusted to suit your needs.

The bedroom has a double bed (4ft 6" wide), which can be accessed from both sides.

There are bedside tables and bedside lights, plus a wardrobe, chest of drawers and dressing table (with mirror and seat) in the bedroom.

The bed is made with a fitted sheet, 4 pillows and a king size duvet (with cotton bed linen). Our pillows and duvets are made of anti-allergy synthetic material. Extra blankets and pillows can be provided, if required.

The bedroom window is covered with a wooden blind to provide privacy. There is a small window on the top of the main window that can be opened to provide fresh air if desired.

The bedroom has an overhead light, as well as two bedside lamps.

### Bathroom

The bathroom is on the same level as the bedroom. It has lino on the floor.

The bathroom has a WC, hand basin and bath with (mains) shower over. The temperature of the shower can be easily adjusted by turning the dial.

To use the bath/shower you will need to step over the edge of the bath (approx. 57cm high). A non-slip mat is in the bath. There are no railings or grab handles.

There is no shaving point in the bathroom.

There is no natural light in the bathroom, but there is ample artificial light.

### Sitting/Dining Room

The sitting/dining room is on the ground floor and is carpeted.

It is available for you to use 24/7 throughout your stay.

In the sitting area there is a settee and easy chair, coffee table, set of shelves, and TV table.

There is a flat-screen TV (with freeview channels and sub-title facility), plus a DVD player.

There is a small DVD library of films available for your use in the B+B.

A selection of guidebooks and maps, and other local information, are available to give you an idea of activities and locations in and around Amble.

We also provide a folder with information on local facilities, such as doctor, hospital, veterinary surgery, banks, shops, restaurants/pubs (including the most dog-friendly options), religious services, buses/train timetables, local attractions, etc.

In the dining area, there is a dining table and 2 chairs, plus a cupboard and shelving (containing plates, cups, glasses, cutlery, etc.).

There is also a small fridge for you to store your food items (plus any necessary medical supplies), if required.

There is a kettle and tea/coffee making materials.

You have your breakfast in the dining room – hot food is served, but you can help yourself to cereals, yoghurt, fruit, etc.

We are happy to cater for any special dietary requirements, if possible, although we may not be able to immediately meet all your needs unless you let us know in advance.

### Bicycle storage

There is a yard at the rear of the property where you store your bicycle(s) overnight, if required. See our Terms & Conditions for details.

### Additional information

In the event of a fire, there is a fire procedure – details are posted in your bedroom and in the sitting/dining room.

This entails raising the alarm, usually by calling out loudly, and exiting down the main stairway out through the front door to the street. If you have a hearing impairment that may mean you might not hear the alarm call, please inform us in advance.

There are smoke detectors (linked to the mains electrical supply).

We operate a no smoking policy throughout the B&B. We also ask that you do not light any naked flames (candles, tea-lights, incense, etc.) anywhere in the B&B.

Mobile phone coverage is normally reasonable, but occasionally signal is poor. We provide free WiFi.